

We are committed to provide our customers with products and services that consistently match their requirements, and we in turn will seek to obtain the same quality standard from our suppliers. This objective will be achieved through the provision of leadership, resources, processes, education and a demonstrated commitment to this policy.

We believe that the relentless pursuit of quality in products and services within our organisation is essential to our long-term success, reputation and employee satisfaction.

To fulfil this policy, we shall:

- a. continually assess and review customer requirements through effective communication and feedback;
- b. provide adequate resources and training for our employees to competently perform all tasks such that we always supply products and services to defined standards;
- c. monitor our processes and look for opportunities to improve the quality of our products and services;
- d. encourage all employees to participate and contribute towards the continuous improvement in the quality of our products and services;
- e. implement the Quality Policy Manual in accordance with AS/NZS ISO 9001, such that a quality assurance system can be verified to meet that standard, with provision for feedback to promote continuous quality improvement and customer satisfaction;
- f. ensure that we comply with all statutory requirements and the contractual obligations of all our agreements in relation to quality;
- g. actively promote the sharing of knowledge and continuous improvement of our business processes and methods of work; and
- h. provide a framework for establishing and reviewing quality objectives and measures.

The Managing Director of Galaxy Resources Limited has overall responsibility for establishing, communicating and reviewing the effectiveness of the Quality Policy.

It is the responsibility of all management, supervisors, employees and contractors to effectively implement and act in accordance with the company Quality Policy.

Approved by the Managing Director

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